



MoREQ Conformance Testing

DLM Forum



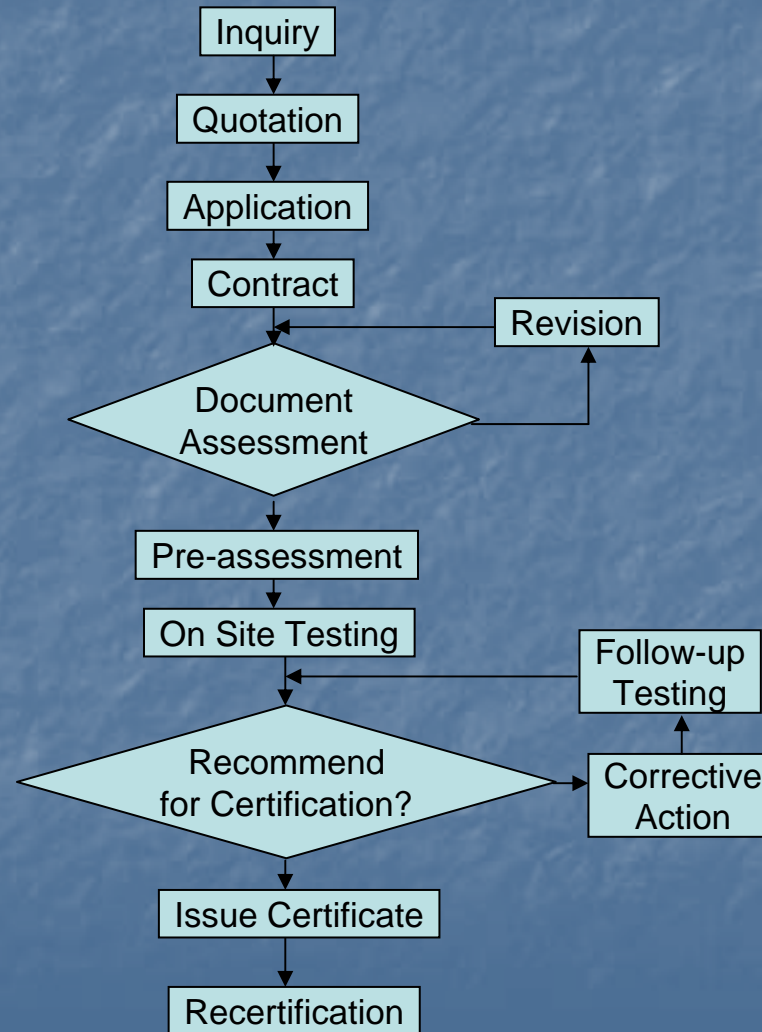
Validation and Certification Requirements - General

- Testing Laboratory/On-Site
- Certification Authority
- Testing Policies and Procedures
- Governance Body – Accreditation
- ISO 9000 Certification



Risks and Opportunities

- Market Risks
 - Consolidations
- Other Risks
 - Potential for legal suit – Failure to perform services or negligence
- Leverages and enhances the DLM-Forum recognition





Assumptions

- Self-funded from fees charged for testing
- Test scripts provided as MoReq2 deliverables
- Testing on core functionality plus additional optional modules
- Test scripts in English – assess need for other EU languages
- Validated translation required for PanEuropean testing (includes MoReq specification and test scripts)
- Validity of translations will be certified by DLM-Forum members only
- Country specific requirements added as optional in Chapter 0
- Core testing – approximately 3 weeks optional testing additional
- Testing both mandatory and non-mandatory requirements with report describing level of performance against non-mandatory requirements
- Testing performed at vendor location or on testing house premises - if at vendor site set up will be according to specified test environment setup



Assumptions

- Demonstrate that adequate resources will be available for testing at peak demand with 3 month queue
- Certification of testers (2 year limit)
- DLM-Forum or testing house manager representative on site for initial and closing meetings
- Certification on new releases or every 2 years
- Appeals process and liability insurance are necessary
- Self-certification process but with less prestige than formal certification testing (pre-testing)
- Formal report of testing to be issued within 1 month of test including the findings segmented according to severity (report format should be standardized to ensure the same quality of information be presented to each organization tested)



Issues for Resolution

- Acceptance – support and/or mandates for MoReq2
- Confirm appointment of test house and period of guaranteed exclusivity
- Will the DLM seek license fee as portion of testing income?
- Will DLM exert QA monitoring or other control over testing?
- Will there be sanctions if testing house wait list is too long?
- What is the policy for test house operations in other languages?
- Only official MoReq2 and/or test scripts allowed – no customization
- Does the DLM have a view on the level of test reporting required and how to specify this? How should access to reports be controlled?
- Should the certification be valid for all time for a specific version or expire after 2 or 3 years?
- Need to finalize the escalation and appeals process



Timeline

- RFI/PIN publication in OJEU: May 2007
- RFP publication: October 2007
- RFP response deadline: mid-November 2007
- Selection of preferred bidder: end February 2008
- Contract signature date: mid-April 2008
- Start of availability of testing: June 2008



Appeal Process

- Initial appeal with testing house contact
- Test house reviews the report
- Escalate within the testing house
- Secondary appeal to DLM sub-committee
- DLM sub-committee appoints Arbitration Committee
 - Industry leaders familiar with MoReq
 - Chairman and 3 industry leaders
 - Chairman has no vote
- Appeal to MoReq committee on interpretation and/or intent of the specification



Next steps

- Develop Test Scripts for pre-assessment and on site testing
- Contract for testing
- Application requesting testing
- Certificate and logo for vendors to use for passes
- Assess need for liability insurance